

Daytime Activities, Shared Lives and Short Breaks services survey - *For people who use these services*

Overview

This survey asks people who use services and their carers to tell us what they think. The services that we want to hear about in this survey are:

- Daytime Activities
- Shared Lives
- Short Breaks (residential replacement care)

We have set up groups to look at:

- how services are working now
- what people need now and in the future
- where support is missing

These services are for adults who may need support. This includes people with learning disabilities, autistic people, and others who may benefit from these services, even if they do not have a diagnosis.

When this work is finished, it will help us decide how to plan and improve services in the future.

We want to make services better. Your answers will help us improve daytime activities, Shared Lives, and short breaks.

You can ask someone to help you fill this in.

Summary of services

What are Daytime Activities?

Daytime activities are things people do during the day. These can include:

- Going to groups
- Learning new skills
- Work experience
- Activities in the community

Shared Lives

Shared Lives is a type of care that puts the person first.

Adults with disabilities or support needs:

- Live with a trained carer, or

- Get support from a carer

This happens in the carer's family home. It is similar to adult fostering.

What support is offered?

Shared Lives can help people:

- With daily tasks
- Learn new skills
- Be part of their community

Why choose Shared Lives?

It offers a family-style home and support

Residential Replacement Care (Short breaks)

This service gives carers a short break.

The person being cared for:

- Stays in a residential setting (like a care home)
- Gets support in a safe place

This is for a short time.

Why is it used?

- So the usual carer can rest
- So the carer can take time off

The person:

- Continues to be looked after
- Gets the support they need

About this survey

- This survey is anonymous.
 - We will not ask for your name.
 - We will not collect information that shows who you are.
- We will keep your information private.
 - We will look after your answers carefully.
- Your answers will help us
 - Improve services.
- Taking part is your choice.
 - You do not have to answer every question.
 - You can skip any question you do not want to answer

Data protection

This questionnaire and the information we collect will be used for the purposes of evidence-based decision making on daytime activities and shared lives services. We are committed to the principles of the Data Protection Act 2018 and UK General Data Protection Regulations. By continuing to complete this questionnaire and submitting your responses, you are consenting to us processing this data.

This will be used to make decisions in a public forum, and the results will be published online, and anonymous data may be accessed by third parties to validate the results of the survey.

We will only retain the data collected for as long as is necessary and, after the period determined by our Data Protection Officer, this data will be destroyed in accordance with our IT and Information Security Procedures.

Please refer to our [data privacy notice](#) for further details on how we protect your privacy.
<https>

If you have any concerns or questions about how we look after your personal information, please email DataProtectionOfficer@slough.gov.uk

Who is completing the survey

1 Who is completing this survey? *Please select only one item*

- I use these services
- I am helping someone who uses these services to complete this form
- I am an advocate for someone who uses these services giving my views on their experiences
- I am a carer for someone who uses these services – there is a different survey for you!

About You

Your answers will help us improve services.

Taking part is your choice.

- You do not have to answer every question.
- You can skip any question you do not want to answer

2 What is the main support you need - *Please select only one item*

- Personal care
- Communication
- Moving around
- Learning new skills
- Staying safe
- Other

If you selected other please specify

3 Where do you live?

Please select only one item

- Lives with family
- Lives independently
- Supported living
- Residential care
- Shared Lives
- Other

If you selected other please specify

4 Do you need help to communicate?

Please select only one item

- Yes - go to question 5
- No - go to question 6

5 If you need help to communicate, what help do you need?

If you do not need help please go to question 6.

6 What is your age - *Please select only one item*

- 0 – 17
- 18 – 24
- 25 – 39
- 40 – 49

- 50 – 59
- 60 – 69
- 70 and over
- Prefer not to say

7 What is your ethnic group? - *Please select only one item*

- Asian or Asian British: Indian
- Asian or Asian British: Pakistani
- Asian or Asian British: Sikh
- Asian or Asian British: Sri Lankan
- Asian or Asian British: Any other Asian background (please specify)
- Black or Black British: African
- Black or Black British: Caribbean
- Black or Black British: Somali
- Black or Black British: Any other Black background (please specify)
- Mixed or Multiple: White and Asian
- Mixed or Multiple: White and Black African
- Mixed or Multiple: White and Black Caribbean
- Mixed or Multiple: Any other Mixed or Multiple background (please specify)
- Other ethnic group: Arab
- Other ethnic group (please specify)
- White: British
- White: Irish
- White: Polish
- White: Romanian
- White: Any other White background (please specify)
- Prefer not to say

If you selected “other”, please specify:

8 What is your religion, faith, or belief? *Please select only one item*

- Buddhist
- Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- Hindu
- Jewish
- Muslim
- Sikh
- Other (please specify)
- None
- Prefer not to say

If you chose other please say what is your religion faith or belief

Your services

9 What services do you use? *Please select all that apply*

- Daytime Activities
- Shared Lives
- Residential Replacement Care (short breaks)
- Other

If you selected other please specify

10 Do you like the support you get from the places you go to?

Please select only one item

- Yes
- Sometimes
- No

11 Do you get to choose what you do? *Please select only one item*

- Yes
- Sometimes
- No

12 Are there things that you would like to do, that you are not supported with?

Please select only one item

- Yes
- Sometimes
- No

13 What things do you like to do? (tell us in your own words)

14 Does the support help you live the life you want? (tell us in your own words)

Access to services

All these questions are about access to:

- daytime activities
- Shared Lives service
- residential replacement care (Short breaks).

15 How easy or hard is it for you to get to services?

Please select only one item

- Very easy
- Easy
- Neither easy or difficult
- Difficult
- Very Difficult

Tell us anything more about getting to services

16 How easy or hard is it for you to understand information about services?

Please select only one item

- Very easy
- Easy
- Neither easy or difficult
- Difficult
- Very Difficult

Tell us anything more you want to say about understanding information

17 How easy or hard is it for you to get the support you need at these services

Please select only one item

- Very easy
- easy
- Neither easy or difficult
- Difficult
- Very Difficult

Tell us anything more about getting support

18 Is there anything stopping you from using services? *Please select all that apply*

- Travel or transport
- Cost (money)
- Waiting a long time
- Not getting the level of support you need
- Rules about who can use the service
- Buildings or facilities
- Other

If you selected other please specify

19 What would you like to be better about services? (tell us in your own words)

20 What support would you need to be more independent to access any of these services?

21 Are there any services you cannot use but would like to? (tell us in your own words)

22 Is there anything else you would like to tell us about services?

Please share anything about any of the services you want. You don't have to complete all 3.

Anything else about daytime activities:

Anything else about shared lives:

Anything else about Short Breaks (residential replacement care):

Return completed surveys to Observatory House – J Wadham, Commissioning Team,
Adult Social Care or email to _BeInvolved@slough.gov.uk